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## **Caring for the elderly – Challenges for Taiwan**

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#### Road map

- Demographic transition in Taiwan
- Long-term care
  - Past & present
  - Future: LTC Insurance
- Challenges ahead



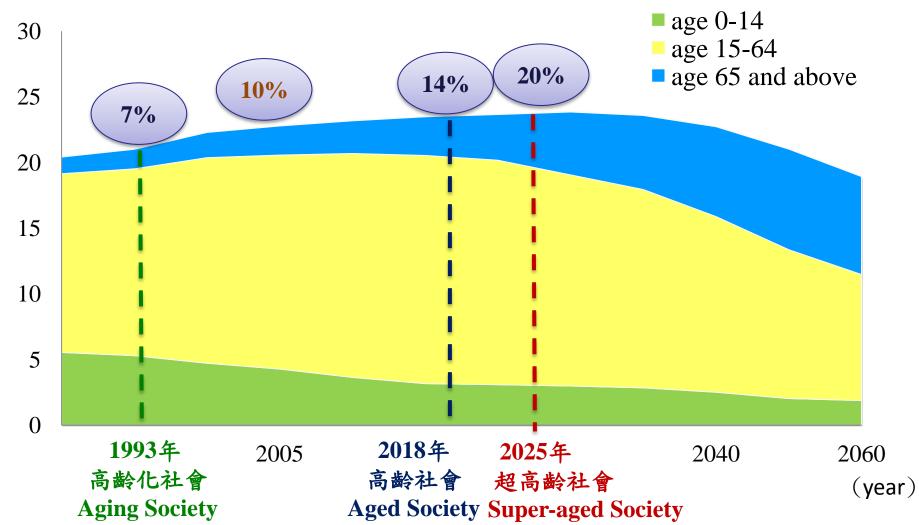
#### Taiwan - 2012

- Socio-economic and demographic characteristics
  - High-income economy
    - GDP per capita: USD 20,336 (ranked 38th, IMF)
    - 6.62% of GDP on health (2% + since 1994)
  - Total fertility rate: among the lowest
    - TFR: 1.265 (2010: 0.895)
  - Rapid aging population
    - 11.2% (of 23.3m) aged 65+
      - Low fertility rate
      - good life expectancy
        - » M/F: 76.0/82.7

Source: DOH, "NHE in 2011", 2012; IMF, 2013 MOIA, "Statistical Yearbook of Interior in 2010", 2012.

#### Elderly population projection

(millions)



Data source: CEPD, 2012; MOIA, 2013

#### **Demographic indicators**

2011	Year of implementation of LTC Insurance	65+ % total pop.	Life expectancy			Fertility	Dependency	NHE %
			F	Μ	Т	rate	Ratio	of GDP
Taiwan	<b>2016 (target)</b>	11.2*	82.2*	75.5*	78.6*	1.1	34.7*	6.6
Japan	2000	23.3	85.9	79.4	82.7	1.4	59.0*	9.3
Singapore	2002	9.9*	84.5*	79.9*	82.3*	1.2	35.7*	4.6
South Korea	2008	11.4	84.5	77.7	81.1	1.2	36.8*	7.5*
Germany	1994	20.7	83.2	78.4	80.8	1.4	51.3*	11.3

Note: \*2012

Source: OECD Health data 2013; World Bank website; Taiwan MOHW; Singapore government, http://www.moh.gov.sg

### Long-Term Care in Taiwan Past and Present



Department and Graduate Institute of Health Care Management

## LTC - Financing

• Acute care is covered by NHI

 - 33.5% of NHI expenditures consumed by the elderly population in 2011

• LTC is mainly financed by household direct payment with some subsidized services through government's 10-Year Plan for LTC

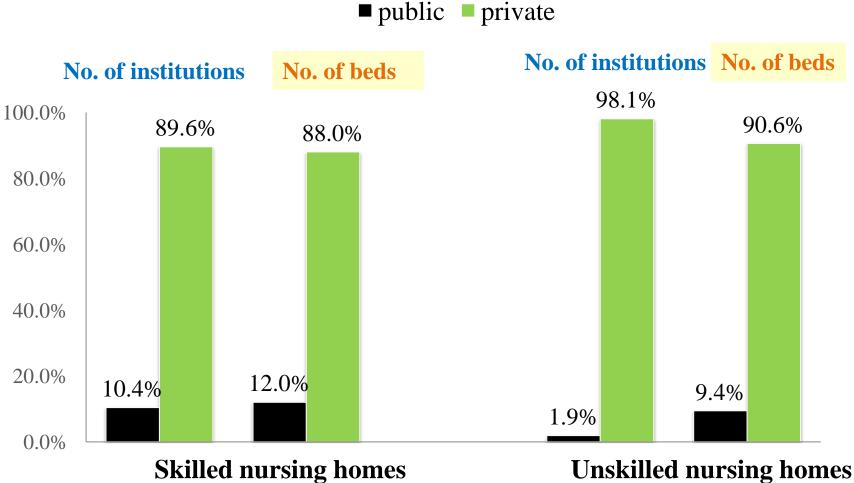


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#### LTC – Service provision

- "Aging in Place" was declared a national policy goal in 1995
- Types of services rendered
  - home care, institutional care (skilled and unskilled nursing homes), elderly residential community, respite care
- Ownership of the service institutions predominantly in the **private sector**

#### **Skilled vs. Unskilled Nursing Home (2012)**



(No=500; beds=33,133)

(No=959; beds=50,464)

## Long-term care in Taiwan past & present

- Mainly provided by family members, foreign labor, unregistered nursing homes
  - Questionable quality of care
- Inefficient use of acute care resources
  - Long length of stay at the acute institutions
- Introduction of 10-year LTC program in Oct 2007

# Caring for the elderly in three stages

- Stage I (2008-2017)
  - Continue service provision through 10-year LTC program
- Stage II (2013-2016)
  - Enact LTC Service Law
  - Establish LTC Service Network
  - Exploit "Elder Cloud"
- Stage III (2016)
  - Implement LTC Insurance

- Emphasizing the concept of "Aging in Place"
  - Mainly providing home and community care
- Tax-funded program
  - A budget of NTD 81.7b (2.6b USD)
  - Centralized financing, local operation



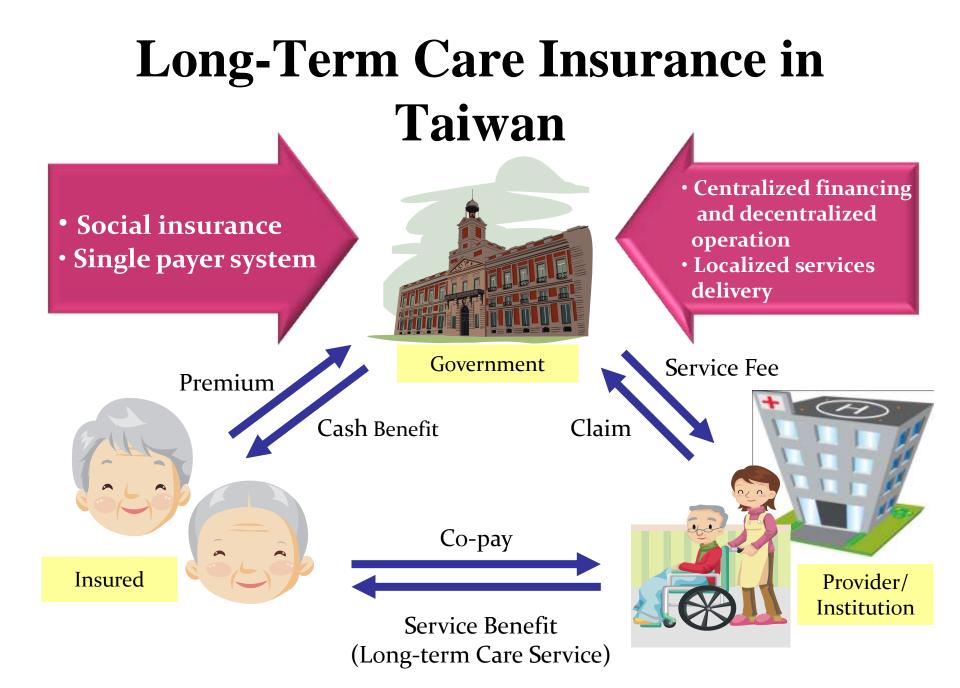
- Recipients:
  - Mainly for low and middle-lower income residents
- Scope of benefits
  - In-kind benefits, supplemented by cash benefits
    - 11 service items
  - Income-related copayment
  - Cap on benefits

- Great variation in cities/counties
  - Government
    - Administrative capability and fiscal soundness of local governments
    - Lack of coordination between social workers and medical professionals
    - High turn-over rate
      - » Lack of job security

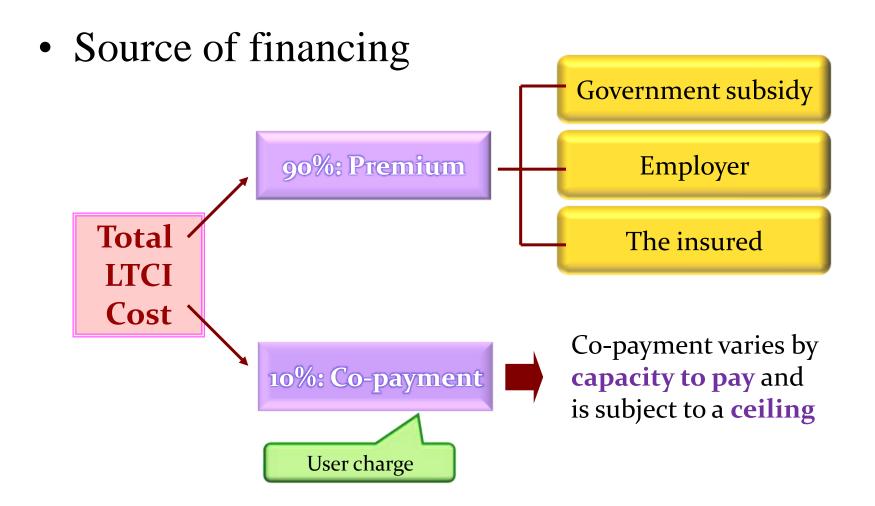
- Great variation in cities/counties
  - Supply
    - Insufficient supply of care providers
      - » Lack of training programs
      - » Low payment rate
  - Demand
    - Uses deterred by copayment

# Future of long-term care in Taiwan

- LTCI campaign promise by the current president, Mr. Ma Ying-jeou
  - Target year moved from 2012 to 2016
- LTC task force drafted the LTC Service Law and LTC Insurance Law
- Government reorganization
  - Ministry of Health and Welfare was established by expanding Department of Health to cover social welfare



### Financing system



# Type of benefits

#### Benefits in kind (services)

Type of benefits

#### Benefits in cash

#### Service items including

- Community and home care
- Institutional care
- Caregiver support
- Others (assistive devices, home environment improvement project, transportation)

#### Issues

- Levels of cash benefit should be set prudently, and usually are lower than benefit in-kind.
- Caregivers should be provided with proper training and routine monitoring system should be set up to assure care quality.
- People hiring foreign caregivers are allowed to apply for cash benefits.
- People who receive cash benefits can also apply for benefits in-kind.

# Challenges ahead

- Financial soundness
  - Independently from National Health Insurance
- Supply of LTC providers
  - Develop/devise training programs
    - Formal and informal ones
- Clear definition for boundary of acute, subacute and LTC
- Moral hazard
  - Need assessment system



#### **Challenges ahead**

#### Learn from your peer group -be mindful of the successful and unsuccessful experiences around the global



#### PBS production by T.R. Reid

http://www.pbs.org/wgbh/pages/frontline/sickaroundtheworld/

# When you set sail for Ithaca, wish for the journey to be long, full of adventures, full of knowledge.

"Ithaca", Constantine Cavafy

# If you build it, it will come.

#### Thank you for your attention!

